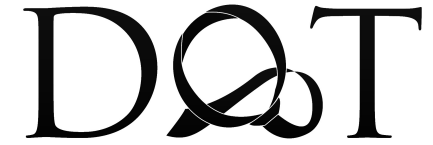


RETURNS FORM



Thank you for your purchase.

If you are not fully satisfied, you may return your order within **14 days** for an exchange or refund by completing the form below with clear and complete information.

Note: If you have received a Damaged/Incomplete/Incorrect item, please do not use this form and contact us immediately at returns@dqt.co.uk.

| | | | | | | | | |
|---------------|--|------------|-----------|--------------|--|--|--|--|
| TODAY'S DATE | | ORDER DATE | | ORDER NUMBER | | WEBSITE PURCHASED FROM (eg.: dqt.co.uk, ebay.co.uk, amazon.co.uk) | | |
| CUSTOMER NAME | | | POST CODE | | | EMAIL | | |
| | | | | | | TELEPHONE | | |

| QTY | PRODUCT NAME | SIZE (if applicable) | REFUND OR EXCHANGE? | REASON CODE | REPLACEMENT PRODUCT NAME | REPLACEMENT SIZE (if applicable) | REPLACEMENT COLOUR |
|-----|--------------|-------------------------|------------------------|----------------|--------------------------|-------------------------------------|-----------------------|
| | | | | | | | |
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| ADDITIONAL INFORMATION |
|------------------------|
| |

| RETURN REASON CODE (REQUIRED - STATE ABOVE) |
|--|
| <ul style="list-style-type: none"> 1 Size Issue: <ul style="list-style-type: none"> 1.1 Too Big 1.2 Too Small 2 Colour Issue: <ul style="list-style-type: none"> 2.1 Too Light 2.2 Too Dark 2.3 Too Bright 2.4 Too Shiny 2.5 Doesn't Match Colour Scheme 3 Not Satisfied With The Quality 4 Not Satisfied With The Design 5 Reordered Correct Item 6 Ordered Extra Items to Try 7 No Longer Required 8 Delivered Late 9 Duplicate Order 10 Other - Specify: _____ |

For a hassle free return, please follow these steps:

- ✓ Please enclose this completed form within your return parcel.
- ✓ You can only return item(s) within **14 days** of receipt. Items received not within the valid period will be returned to the sender.
- ✓ Please ensure the item(s) is returned in its original, unworn condition including the original packaging and all tags.
- ✓ Returns will be processed within 3 days of receipt at our warehouse.
- ✓ We recommend using an insured delivery service and retaining proof of postage. DQT can't be held responsible for loss or damage to your parcel by the carrier.
- ✓ Please follow these instructions to avoid any delay or refusal of your return.

Please Return Item(s) to:

DQT Returns, 9b Beechburn Industrial Estate, Prospect Road, Crook, DL15 8JL

For additional information, visit our website at www.dqt.co.uk/returns or email us at returns@dqt.co.uk or call us at 01388 417 141, Mon - Fri 9am - 5pm.